

## COVID-19 Visitor Policy

Harbison is restricting access to our premises to protect our vulnerable residents from COVID-19.

Because visitor access is limited, wherever possible you should investigate other options to maintain contact with residents such as phone or video calls and social communication apps. We will assist you as much as possible to support these options.

If you wish to visit a resident in person, you must make an appointment and meet the following conditions:

- you are someone who provides close health and social support to the resident e.g. family, close friend, health professional, or advocate
- you have provided us with evidence of a current influenza vaccination prior to your visit
- you are over the age of 16 years<sup>1</sup>
- you meet screening requirements on arrival (including testing and recording your temperature) and practice hand hygiene and social distancing (minimum 1.5m) throughout the visit
- you accept supervision, and follow all directions, from staff during the visit

We are excluding any person from visiting who, within the past 14 days, has:

- travelled from overseas or has been in contact with anyone who has travelled from overseas
- been in Victoria
- been in contact with a confirmed case of COVID-19 or
- been unwell or demonstrated any COVID-19 signs or symptoms, however mild

We are also excluding any person who has been in any published case locations at the times specified by NSW Health.

Visits are limited to:

- a maximum of 45 minutes per visit<sup>2</sup>
- a maximum of 2 visitors per visit<sup>3</sup>
- a maximum of 1 visit per resident per day
- designated visiting areas (or resident room by approval/exception)

Priority will be given to end-of-life visits and residents who are facing severe hardship due to social isolation. The Director of Nursing or Director of Operations may refuse entry to any person in their absolute discretion. You are required to wear a surgical mask throughout the visit.<sup>4</sup>

To request an appointment please get in touch with our Contact Support Team on 02 4868 6276 or [visits@harbisoncare.org.au](mailto:visits@harbisoncare.org.au)

**David Cochran**  
Chief Executive Officer

<sup>1</sup> Children under the age of 16 years are permitted in the Burradoo Visitor Pod

<sup>2</sup> Subject to screening requirements, and after consultation with the Public Health Unit, the Director of Nursing may authorise exceptions to any duration and frequency limits for end-of-life visits and other visits where severe illbeing would otherwise be experienced by a resident

<sup>3</sup> Children under the age of 16 years, who are permitted in the Burradoo Visitor Pod, do not count towards this limit

<sup>4</sup> Surgical masks are not required in the Burradoo Visitor Pod but are strongly recommended

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