



Friday 6<sup>th</sup> November, 2020

Dear friends

This letter follows my letter of 21<sup>st</sup> September 2020 and provides you with important information about COVID-19.

We have been alerted to a possible COVID-19 case connected to Moss Vale Public School, including the after-school care service, and Southern Highlands Early Childhood Learning Centre. The school has been closed today as a precaution and to allow cleaning. At this stage we understand the potential case is linked to the Flip Out Prestons Indoor Trampoline Park which is listed on the current NSW Health case location list <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/case-locations-and-alerts.aspx#increased-testing>

We have cancelled visits and activities from today until further notice, pending confirmation from the Public Health Unit about the test results. If you have any connection to the school or early learning centre from and including 4 November 2020 onwards, please do not attend Harbison until further notice. I will provide an update to you on Monday 9 November 2020.

A significant number of staff are impacted by this alert and consequently will not be attending work until the situation is resolved. We apologise for the inconvenience this may cause residents but assure you that we will continue to operate safely, as we did during the Bowral Woolworths case earlier this year.

This alert is a reminder that we cannot allow ourselves to become complacent about COVID-19, even in the Southern Highlands. Harbison supports the recent easing of restrictions by governments which come at the cost of increased risk of community transmission. Our responsibility is to respond to alerts quickly and calmly to protect our vulnerable residents. This is simply part of living with the virus.

We hope the Public Health Unit clears the suspected case and we expect to know more as early as today. Meanwhile please monitor yourself and those around you for signs and symptoms of COVID-19, practice careful social distancing, wear a surgical mask whenever social distancing is not practical (or while at work if you are part of our workforce), use TGA approved hand sanitiser as part of careful hand hygiene, and isolate and get tested if you or anyone in your household shows even mild symptoms.

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**Harbison**

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If you have any concerns about a resident please contact us, but please respect the heavy workload today and do not phone us about cancelled visitor appointments. Employees should contact their manager if they have any questions about their status.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'D. Cochran', with a long horizontal flourish extending to the right.

David Cochran  
**Chief Executive Officer**