

Monday 9th November, 2020

Dear Friends

This letter follows my letter of 6th November 2020 and provides an update on our response to the confirmed Covid 19 cases in the Southern Highlands.

We understand the situation is relatively low risk and our thoughts and best wishes go to the effected families.

As a precaution on Friday, we closed to visitors and temporarily stood down a number of staff and volunteers with potential links to the cases. This has allowed the Public Health Unit to conduct contact tracing to confirm who has been in close contact with the cases and who is merely a casual contact.

This morning we again re-instated impacted staff who have been deemed not to be close contacts. However, we have decided to remain closed to visitors, other than in end of life situations until Monday 16 November, 2020 in order to allow more time for the Public Health Unit to complete their work and to ensure that there is no risk to our residents. There is no need for concern at this time and we will provide further updates if we receive new advice from NSW Health. Our volunteers have been cleared to resume their duties from Tuesday 10 November and we are supporting residents to attend all essential medical appointments during this time.

These cases are a reminder to everybody about the importance of ongoing vigilance and the potential for the risk environment to change quickly. It is as important as ever that we all continue to practice careful hand hygiene, maintain social distancing wherever possible, isolate and get tested at the merest sign or symptom and to wear a mask, especially when interacting with vulnerable people.

We also remind everybody about the Covid-safe app which can assist with contact tracing and thereby prevent the spread of infection – <https://www.health.gov.au/resources/apps-and-tools/covidsafe-app>
As always, our priority is to keep everyone safe.

I apologise to everybody who has been inconvenienced or concerned and thank our staff for working tirelessly through the weekend while so many of their colleagues were forced to stay away from work.

Yours sincerely



for David Cochran
Chief Executive Officer

Harbison

PO Box 349
Bowral NSW 2576
T 02 4868 6200 - Burradoo
T 02 4868 6300 – Moss Vale

ACN 001 507 642
ABN 23 001 507 624
admin@harbisoncare.org.au
www.harbisoncare.org.au

Burradoo

2 Charlotte Street
Burradoo NSW 2576
F 02 4868 6476

Moss Vale

36 Yarrowa Road
Moss Vale NSW 2577
F 02 4869 3214