

Monday 28 June 2021

Dear friends,

This letter follows the latest Harbison CEO letter dated 22nd June, 2021 and includes important information about the latest COVID-19 restrictions in response to the Sydney outbreak, as well as an update on the Burradoo Norovirus outbreak.

COVID-19 Visitor Restrictions

The number of locally acquired COVID-19 cases in NSW continues to rise.

Despite directions for residents of Greater Sydney, the Blue Mountains, Central Coast, Wollongong and Shellharbour to remain in lockdown until 11:59pm on Friday July 9, we unfortunately had people from Sydney attempting to visit the homes on the weekend. Given the uncertainty around the outbreak, as well as the increasing number of cases in NSW we have made the difficult decision to close to visitors until further notice.

In exceptional circumstances, a visitor may be approved entry into the home on compassionate grounds or where they are providing essential care. These exceptions will be considered on a case-by-case basis, based on a risk assessment of each individual request. COVID-19 vaccination will be viewed favourably. Please phone Reception on 02 4868 6200 to discuss your circumstance. Approval will not be permitted for visitors entering from Greater Sydney, Blue Mountains, Central Coast, Wollongong and Shellharbour.

Anyone approved to visit the home must adhere to the following protective measures:

- Photo ID is required
- 2021 influenza vaccination evidence is required
- Visitor is to wear a surgical mask for the duration of the visit
- Visit is to occur in the resident's room
- No more than two visitors per resident will be allowed each day
- Visitor is to practice physical distancing and hand hygiene

To maintain connections with your loved ones, we will continue to facilitate virtual visits. These can be scheduled via our website (<https://harbison.org.au/visit-harbison/>) or contact Reception via 02 4868 6200.

Burradoo Norovirus Outbreak

On a positive note, we are pleased to advise that the Norovirus outbreak at Burradoo has ended, and the public health authorities have been notified.

Thank you to our staff who worked tirelessly throughout this outbreak, and for your patience as we worked to resolve the remaining cases. Our processes to manage the infection has been effective and we will review our outbreak management plan to make any necessary changes to improve it.

Yours sincerely,



Alison Sheer
General Manager