

13 August 2021

Dear friends,

**Increased visitor restrictions from 14<sup>th</sup> August 2021**

I regret to announce that we will be closed to visitors, including visitors with Approved Visitor Status, from Saturday 14<sup>th</sup> August 2021. This is in response to increased risk of local COVID-19 transmission in Wingecarribee. In making this decision we have considered the snap lockdowns that have recently been imposed in some regional areas of NSW and are acting now to avoid a situation where we may be required to implement a lockdown over the weekend.

We are sorry for any inconvenience or disappointment. Our staff will be focused on supporting residents who were expecting a visit, and we will be hosting as many virtual visits as possible. We will review the situation on Monday 16<sup>th</sup> August 2021 and provide a further update at that time.

As always, exceptions may be made for end-of-life and on compassionate grounds where the visitor provides regular and frequent care to e.g., a resident living with advanced dementia.

Yours sincerely,



David Cochran  
**Chief Executive Officer**