



Thursday 7<sup>th</sup> January, 2022

Dear friends,

This letter follows my letter dated 24<sup>th</sup> January 2022 and provides a brief general update about the COVID-19 outbreaks at Harbison.

As expected, I am pleased to report that the Burradoo outbreak was closed by the public health unit effective 24<sup>th</sup> January 2022, on day-28 of the outbreak. This is an outstanding result for the outbreak management team and the teams who worked through the outbreak because it is a best-case outcome. Put simply, 28-days is the minimum time required to resolve an outbreak under the national guidelines.

Congratulations to the staff at Burradoo who all played a part in this result, and sincere thanks to our residents and families for their patient cooperation and support. Sadly, a third resident died in hospital with COVID-19 since my last update. Our thoughts are with their family and friends.

Burradoo is now in a 14-day enhanced surveillance period, in accordance with national guidelines. At the end of this period, if no further cases are detected, the Burradoo outbreak will be over. I cannot tell you what will happen then, because it will depend on circumstances at the time.

We are still facing rolling exposures in our workforce which means there are still risks of acute staff shortages. We are also managing supply shortages for the critical P2/N95 masks and do not yet have enough for normal operations to resume. Please be patient as we continue to solve these types of problems and we will provide an update near the end of the surveillance period. Until then, only Partners in Care and end-of-life visitors may have access to residents.

There is also good news for Moss Vale. Our third case in Penrose appears to have been a false positive and has been cleared by further testing. As previously announced, our first case in Mandemar has been safely resolved, and our second case in Avoca is doing well on day-10 of infection. This means we are on track to close the Moss Vale outbreak soon if there are no further cases.

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All residential wings are green zones, which is our lowest risk setting in an outbreak and only requires staff to practice escalated hand hygiene and wear a P2 or N95 mask with eye protection. Masks may only be removed to eat or drink in designated blue zones, staff movements are limited, and a negative RAT is required on the day of and prior to each shift.

We continue to work closely with the public health unit and the outbreak management team continues to meet daily in relation to the Moss Vale outbreak. Thank you for the ongoing messages of support to staff. The next family Zoom meeting is next Wednesday 2<sup>nd</sup> February 2022 at 11am.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'D. Cochran', with a long horizontal line extending to the right.

David Cochran  
**Chief Executive Officer**