



Wednesday, 31 August 2022

Dear friends and colleagues,

This letter follows my letter dated Friday, 12 August 2022 and includes important information about changed visitor restrictions at Harbison. As usual, we share this information widely to ensure everyone has the same information at the same time.

We are aware that National Cabinet are meeting, but we have decided to not wait for that outcome to ensure you have the enclosed information prior to Father's Day this Sunday, 4 September 2022. If public health rules change before then, we will update you as quickly as possible.

Visitor policy effective 30 August 2022

We have now resolved the COVID-19 outbreaks at both sites and completed an enhanced surveillance period. This means we can ease the restrictions which were imposed under our Outbreak Management Plan.

Normal visits may now resume. Revised conditions of entry to Harbison for visitors are:

- proof of 2022 influenza vaccination (or evidence of medical contraindication), except for end-of-life visits;
- negative COVID-19 Rapid Antigen Test (RAT) immediately prior to entry, except for visiting health professionals who test themselves at least three (3) times each week;
- compliance with alcohol-based hand hygiene and wearing a surgical mask;

Harbison

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reception@harbisoncare.org.au
www.harbisoncare.org.au

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ABN 23 001 507 624
Registered NDIS Provider

Burradoo

2 Charlotte Street
Burradoo NSW 2576
F 02 4868 6476

Moss Vale

36 Yarrowa Road
Moss Vale NSW 2577
F 02 4869 3214

- compliance with registration at the visitor screening kiosk;
- entry is not permitted if in the past ten (10) days you have had a:
 - cough, runny nose, breathing difficulty, or sore throat, and/or
 - headache, muscle aches, fatigue, nausea, or vomiting and diarrhoea, and/or
 - fever $\geq 37.5^{\circ}\text{C}$;
- entry is not permitted if in the past ten (10) days if you or someone in your household has had COVID-19, whether there were symptoms or not;
- entry is not permitted if you are waiting for a COVID-19 test result;
- visiting hours are from 10am to 4pm every day, except for end-of-life visits and Partners-in-Care which are by arrangement or in accordance with care plans; and
- visits must occur in resident rooms or the café, where visitor numbers are limited to two (2) visitors plus two (2) children under the age of 12 (there is no limit for outdoor visits).

Resident outings

As Spring approaches, a reminder that in accordance with public health guidelines, residents who take outings must consent to a COVID-19 Rapid Antigen Test (RAT) on day two (2) and day six (6) after the outing. This applies to each outing, so please take this requirement into account when making your plans.

Residents should not take outings if they have COVID-19 symptoms unless they first have a negative test result.

We provide all residents with free surgical masks if they take outings. Residents are subject to the same rules as other people during outings, which means that they must wear a mask in hospitals and other health facilities, in other aged care homes, on public transport, in taxis, and on domestic flights.

To keep things as simple as possible, I will reserve information about other matters for a future letter. As always, we are actively working to minimise the restrictions on visitors to balance infection prevention and control with the social needs of residents and their families and friends.

We encourage you to provide us with feedback about care and services using the links on our website, the QR codes in our homes, or the forms available from the office and reception. If you would like to recognise the good work of a member of staff, then please nominate them for our Rewards & Recognition program. Any member of staff can help you to provide us with feedback or nominate a staff member for a reward.

Thank you for reading this letter, and for your patience as we worked to resolve the recent outbreaks.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'D. Cochran', enclosed in a thin black rectangular border.

David Cochran
Chief Executive Officer